

JAGA

OPEN GOVERNMENT, EMPOWERING CITIZEN

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AGENDA

01

**ANTICORRUPTION IN
INDONESIA**

02

THE JAGA PLATFORM

03

MODULES AND FEATURES

04

THE IMPACT

05

LESSON LEARNED

01

ANTICORRUPTION IN INDONESIA

ANTICORRUPTION IN INDONESIA

- 1959
Panitia Retooling Aparatur Negara (State Apparatus Retooling Committee)
- 1963
Operasi Budhi (Budhi Operation)
- 1967
Tim Pemberantasan Korupsi (The Corruption Eradication Team)
- 1970
Komisi Empat (Commission Four)
- 1977
Operasi Tertib (Orderly Operation)
- 2000
Tim Gabungan Pemberantasan Tindak Pidana Korupsi (The Corruption Eradication Joint Team)
- 2003 - Now
Corruption Eradication Commission

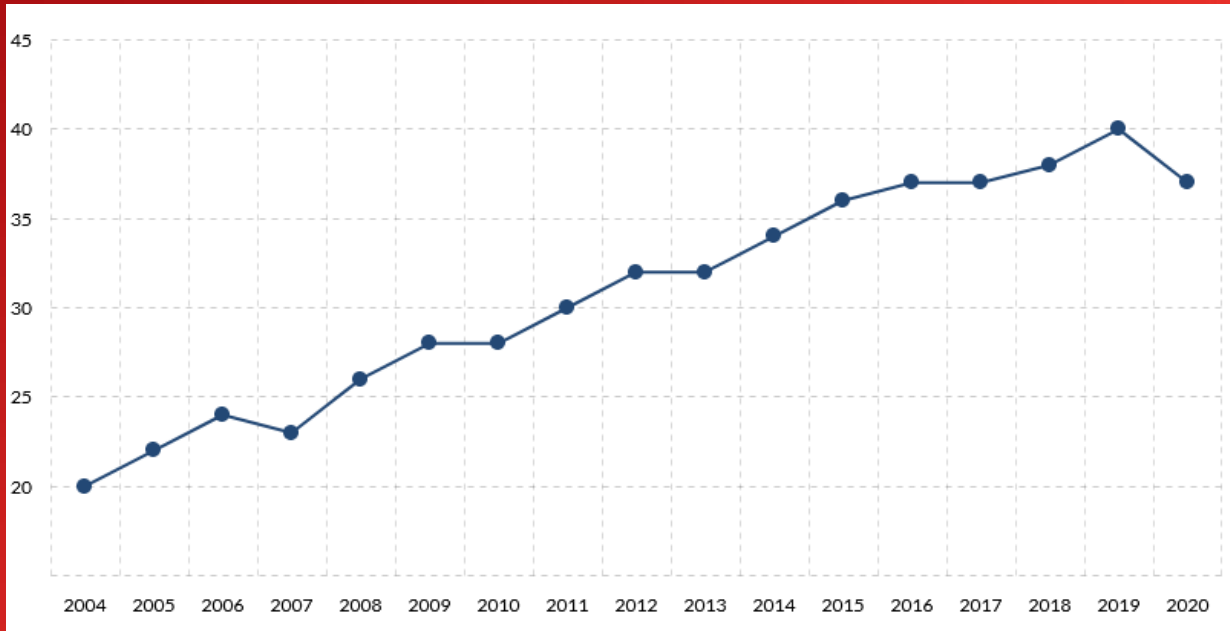
CORRUPTION ERADICATION COMMISSION

The KPK vision is to free Indonesia from corruption. Its duties include investigating and prosecuting corruption cases and monitoring the governance of the state.

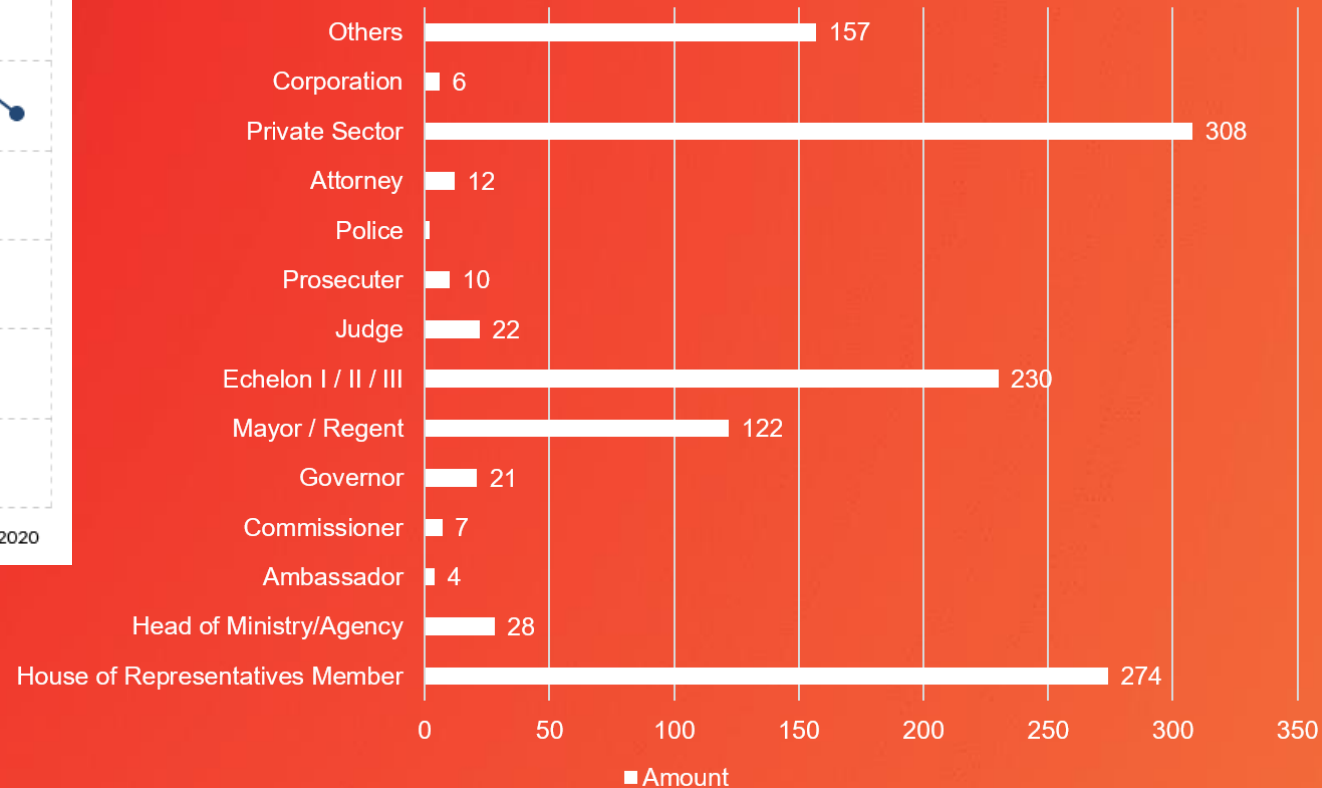
KPK has the role of trigger mechanism, meaning it has to encourage efforts to eradicate corruption for the police and prosecutors to be more effective and efficient.

ANTICORRUPTION IN INDONESIA

Indonesia's Corruption Perception Index, 2004 - 2020



Corruption Based on Profession/Position



80%

corruption cases revealed involving the private sector & the public sector/government agencies. The most common modus operandi:

BRIBERY & GRATUITY

02

THE JAGA PLATFORM



JAGA.ID AT A GLANCE

The Indonesian Corruption Prevention Network (JAGA.ID) is the official website of the JAGA platform and a public information portal on corruption prevention initiated by the Corruption Eradication Commission to encourage participation, accountability, response, and transparency from the government and society. Existing data is sourced from related ministries and institutions.



WHAT?

JAGA is a public service data and information provider platform consisting of 5 sectors: Education, Health Facilities, Villages, Licensing, and COVID-19 Handling.

WHO?

The initiator of JAGA is the KPK, which embraces ministries and government institutions as providers of data and information and involves the community as users.

WHY?

By using JAGA, the public can obtain various public information regarding procedures, rights and obligations, and regulation of public services in one contextually platform. With JAGA, the community has the power to prevent corruption

URGENCIES

I. UNCAC MANDATE

To encourage the creation of open ecosystem between government institutions as information providers, and public as information recipient, through 4 values:

- **P** - Participation
- **A** - Accountability
- **R** - Responsiveness
- **T** - Transparency

2. LACK OF AVAILABLE RESOURCES

1.500 CEC's staffs to serve 265 million Indonesia's population

3. EMPOWERING CITIZEN

Citizens need a tool to empower themselves and to fight corruption in their own environment.

People already suffering since they don't get adequate information to solve their daily problem caused by corruption.



Modules:

- Education
- Village
- Health Facilities
- Licensing
- Covid-19 Social Aid and Handling



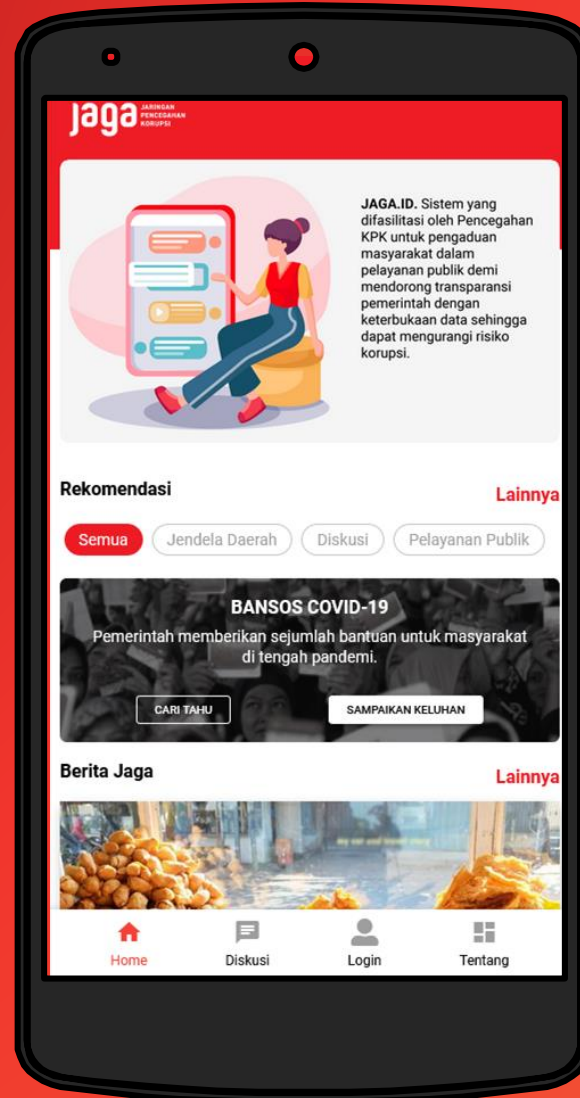
ARCHITECTURE



Government



Data/ Informasi
(API / Web Services)



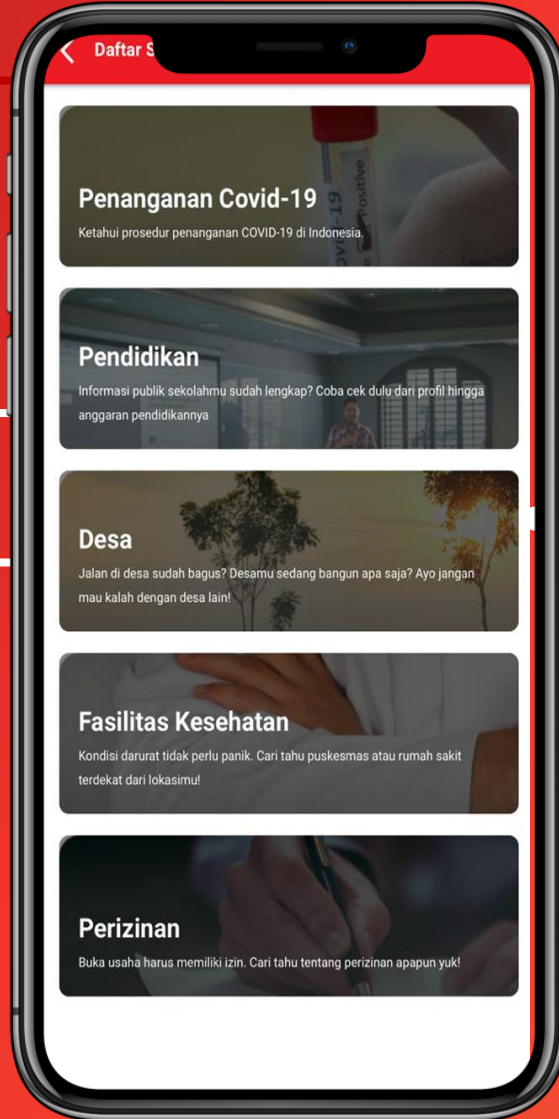
User (Public & Beneficiaries)



Discussion/Complaint

404,000+
Schools and Universities Profiles
**Government Education Aid
Program Tracking System and
Educational Fund Details**

48,000+
Village Profile + Fund



13,000+
Primary Healthcare and
Hospitals Profiles

**National Health Insurance
Tracking System**

536
One-Stop Service Licensing profiles,
both in Center and Region
Government

JAGA.ID Journey

JAGA was officially released by President Joko Widodo at the World Anti-Corruption Day



2016



2021

- JAGA's new version
- JAGA COVID-19 Handling feature
- JAGA University
- WhatsApp Hotline



2020 JAGA Social Aid feature



2019 Soft Launching & Analytics



2018 Research & Re-develop Strategy & Content

03

MODULES AND FEATURES

PREVENTION WINDOW

Presenting data on efforts to prevent corruption on every regencies, cities, and provincial government in Indonesia. Also providing informations related to public official's asset registration and examination for each region; and gratuities reporting.

PUBLIC SERVICE

1. Education
2. Health Facilities
3. Village
4. Licensing
5. *Covid-19 Handling*

DISCUSSION / COMPLAINT

JAGA NEWS

Contains news about corruption prevention



Sebaran Wilayah Korwil



● 0% - 25% ● 25% - 50% ● 50% - 75% ● 75% - 100%

Jendela Pencegahan

Anda dapat memantau upaya pencegahan korupsi mulai dari kabupaten dan kota hingga provinsi yang ada di Indonesia.

Ketahui informasi terkait Laporan Harta Kekayaan Penyelenggaraan Negara tiap daerah, pelaporan gratifikasi, rekam jejak kasus korupsi di Jendela Pencegahan.

[BUKA JENDELA PENCEGAHAN](#)

PREVENTION WINDOW MODULE

Information about programs and data related to corruption prevention carried out by the KPK



REGIONAL COORDINATION MENU

- Distribution of Accomplishment
- Accomplishment Progress
- Discussion

GRATUITY MENU

- Gratuity Distribution
- Reporting Trend
- Discussion

STRANAS PK (NATIONAL STRATEGY OF CORRUPTION PREVENTION) MENU

- Stranas Distribution of Accomplishment
- Licensing and State Regulations
- Discussion

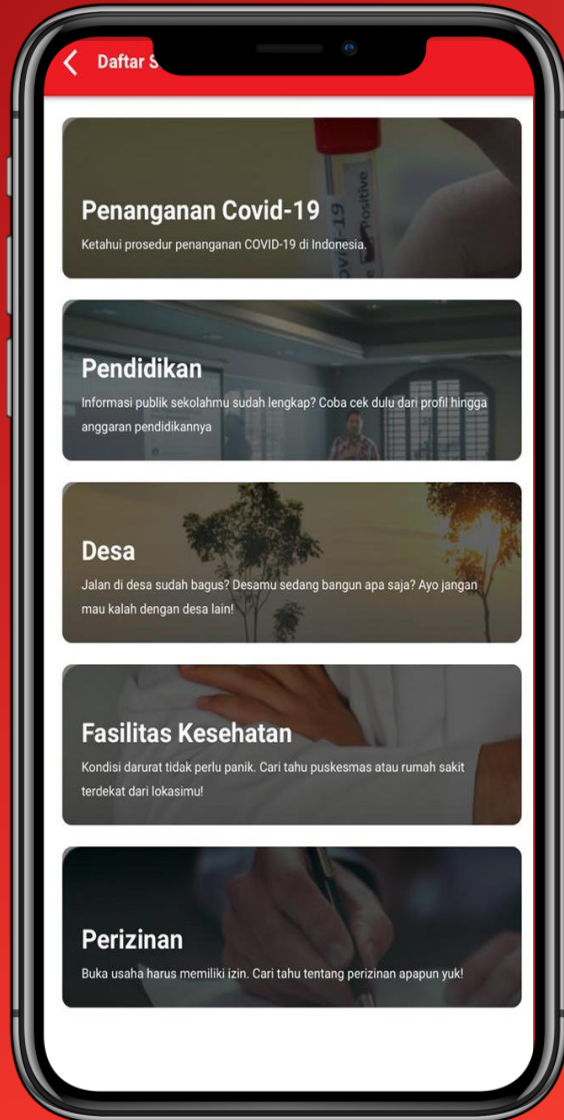
E-LHKPN (WEALTH REPORT) MENU

- E-LHKPN Distribution
- Public Official Progress
- Discussion

INTEGRITY ASSESSMENT SURVEY MENU

- General Summary

PUBLIC SERVICE MODULE



KPK has been collaborating with related Ministries and Government Institutions to provide transparency of data and information related to sectors in the public service available at public service module

COVID-19 HANDLING MENU

- General Dashboard
- Search Region
- Discussion

VILLAGE MENU

- General Dashboard
- Search Region
- Discussion

LICENSING MENU

- Search Licensing
- Discussion

EDUCATION MENU

- General Dashboard
- Program Indonesia Pintar (Smart Indonesia Program)
- Search Educational Institutions
- Discussion

HEALTH FACILITIES MENU

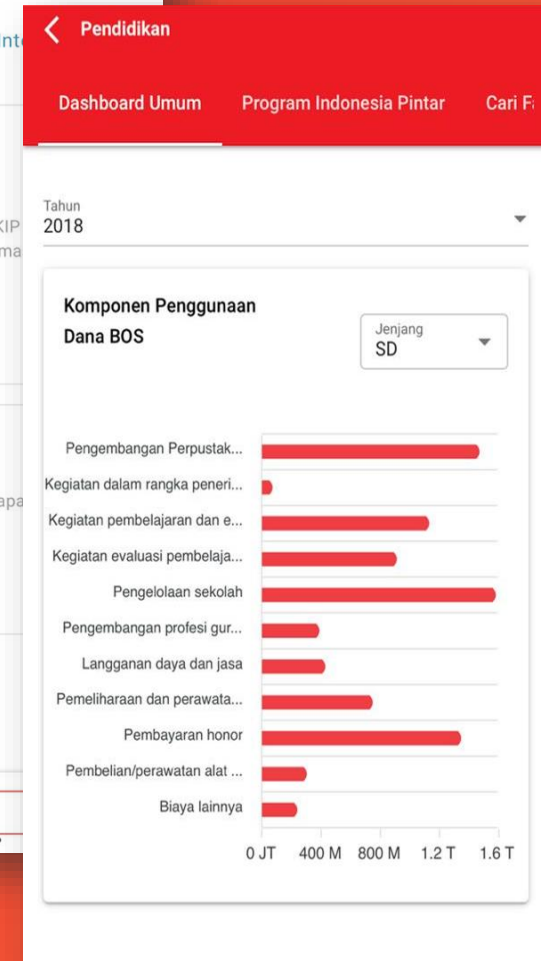
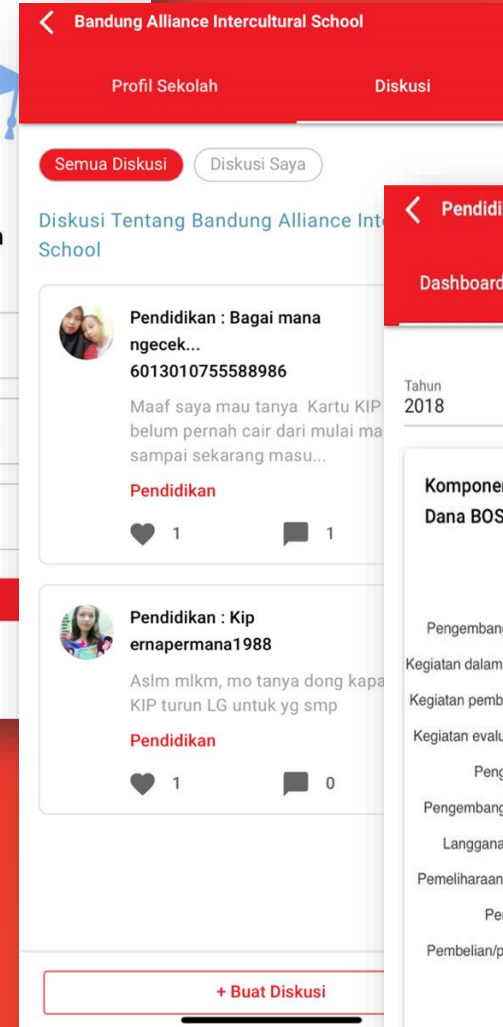
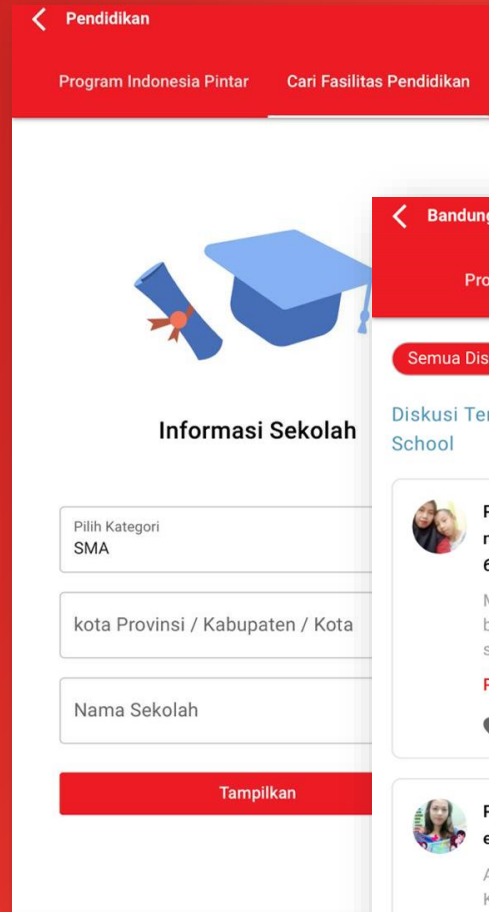
- General Dashboard
- Check JKN (National Health Insurance) Membership
- Search Health Facilities
- Discussion



EDUCATION SECTOR

1. General guidance
2. School profile
3. School Operational Assistance Detail
4. Smart Indonesia Program
5. Information for Universities (Campus Profile, Study Program Profile, Budget)

EDUCATION SECTOR






VILLAGE SECTOR

1. General Guidance
2. Village Profile
3. Distribution and Realization of Village Funds

VILLAGE SECTOR

< Desa

Cari Desa Panduan



Informasi Wi

Wilayah Provinsi / Kabup

Cari Kabupaten

Desa

Cari Nama Desa

Tampilkan

< Tahap 1


Realisasi Penyaluran Rp. 140.552.200 Tanggal Diterima 05-III-19

Rincian Penerimaan

Nama
Pemberdayaan Masyarakat Desa
Peningkatan kapasitas perangkat Desa
Pelatihan Pengelolaan BUM Desa (Pelatihan yang dilaksanakan oleh Desa)
Pembinaan Kemasyarakatan Desa
Pembinaan Karang Taruna/Klub Kepemudaan/Klub Olah raga
Pelaksanaan Pembangunan Desa
Penyuluhan dan Pelatihan Bidang Kesehatan (untuk Masyarakat, Tenaga Kesehatan, Kader Kesehatan dll)
Pemeliharaan Gedung/Prasarana Balai Desa/Balai Kemasyarakatan
Penyelenggaraan Informasi Publik Desa (Misal: Pembuatan Poster/Baliho Informasi penetapan/LAPBDes untuk Warga, dll)
Pembangunan/Rehabilitasi/Peningkatan/Pengad Sarana/Prasarana Posyandu/Polindes/PKD **
Penyelenggaraan Pemerintahan Desa
Penyediaan sarana (aset tetap) perkantoran/pemerintahan

< Bukit Merdeka

Profil Desa Diskusi



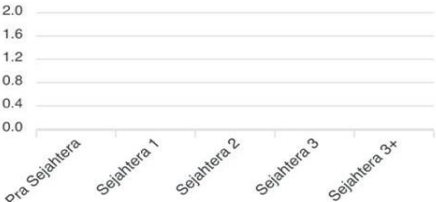
Bukit Merdeka

Kab. Aceh Tenggara, Aceh

Informasi Umum

Kode PUM 1102022001 Jumlah Kepala Keluarga Jumlah Penduduk

Tingkat Kesejahteraan Kepala Keluarga (KK)



Anggaran Dana Desa >



HEALTH FACILITY SECTOR

1. Guidelines for Primary Healthcare and National Health Insurance
2. Check National Health Insurance Membership
3. Primary Healthcare and Hospital Profile (Medical personnel, Patient Room Availability)

HEALTH FACILITY SECTOR

The screenshots show the following steps in the application:

- Search for Health Facilities:** The first screen shows a search interface with a category dropdown set to 'Rumah Sakit' and a 'Tampilkan' button.
- Check Insurance Membership:** The second screen shows a 'Cek Kepesertaan' form with fields for NIK and Tanggal Lahir, and a 'Cari' button.
- Hospital Profile:** The third screen shows the profile for 'RSU Bedah Patmasuri', including its location, contact information, and performance indicators.

Informasi Umum	
Kepala Rumah Sakit dr. Gilang Pambudi	Kelas Rumah Sakit C
Jenis Rumah Sakit RSU	Telepon (0274) 372021

Indikator	
Bed Occupancy Ratio (BOR) 10.16 %	Turn Over Interval (TOI) 28.17
Net Death Rate (NDR) 0 %	Average Length of Stay (AVLOS) 4

Sumber Daya Manusia	
Jumlah Dokter (Tenaga Ahli)	Jumlah Bidan 3



LICENSING/PERMITS SECTOR

1. General Guidance
2. Regional Licensing Agency Profiles
3. Link connected to Regional Licensing Agency's Website
4. List of Ministry/Agency permits
5. List of Regional Permits

Perizinan

Cari Wilayah Panduan

Cari Wilayah

Kategori

Kategori
Pemerintah Kota/Kabupaten

Wilayah Provinsi / Kabupaten / Kota

Wilayah

Tampilkan

Perizinan

Cari Wilayah Panduan

FAQ JAGA Perizinan

FAQ JAGA Perizinan

1. **Apa sih yang disebut pelayanan perizinan?**
Perizinan dapat diartikan sebagai pemberian izin atau persetujuan dari penguasa berdasarkan undang-undang untuk melakukan suatu tindakan atau perbuatan. Intinya, Pemerintah menggunakan sarana yuridis untuk mengemudikan para warga. **Nah, perizinan yang khusus untuk Perizinan Berusaha.**
Lebih detail tentang Perizinan Berusaha:
 - a. **Apa sih Perizinan Berusaha?**
Pendaftaran yang diberikan kepada pelaku usaha untuk memulai dan menjalankan/atau kegiatan dan diberikan persetujuan (berbentuk surat/izin) setelah pemenuhan persyaratan dan/atau persyaratan lainnya.
 - b. **Siapa yang dimaksud pelaku usaha?**
Perseorangan/nonperseorangan yang melakukan usaha dan/atau kegiatan dalam bidang tertentu.
 - c. **Kenapa harus urus izin usaha?**
Secara umum tujuannya ialah untuk melindungi kegiatan dari aktivitas yang dilaksanakan yang kepentingan ataupun orang-orang yang diberi kewenangan.
Dari segi pemerintah:
 1. Untuk melaksanakan peraturan perundang-undangan yang mengatur ketertiban,
 2. Sumber pendapatan daerah.**Dari segi masyarakat:**
 1. Adanya kepastian hukum,

Wilayah

Profil Wilayah Diskusi

Kabupaten Polewali Mandar
Jl. Manunggal No. 11, Pekkabata

Informasi Umum

Kepala DPMPSTSP	Fax
H. M. Suaib, S.Pd., M.M.	(0428) 21005
Alamat	Telepon
Jl. Manunggal No. 11, Pekkabata	(0428) 21005
Situs Resmi	

Daftar Perizinan >

LICENSING/PERMITS SECTOR

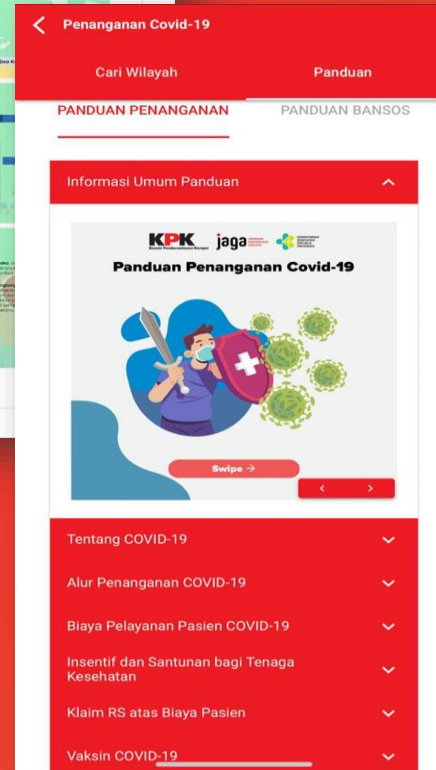
COVID-19 MENU

COVID-19 SOCIAL ASSISTANCE

1. General Guidance
2. Complaint Filing

COVID-19 HANDLING

1. General Guidance
2. Complaint Filing



New Features in JAGA



FIND OUT

all things related to social assistance and handling of COVID -19



FILE

complaints about alleged irregularities/deviations of social assistance and handling of COVID-19.

04
THE IMPACT

SOCIAL AID AND COVID-19 COMPLAINTS RECORDED

2.781

users

3.497

complaints

843

solved

34%

social aid for small medium enterprises

341/508

regencies



EDUCATION DATA

- Ministry of Religion has data of public Islamic school but it was not managed well
- JAGA, in an effort of collecting education data, has nudged the ministry to improve their data management.



SOCIAL AID

- Up to 1000 complaints has been solved, JAGA acts as the connector between citizen and regional gov / ministry
- The complaints submitted to JAGA encouraged the gov to change the social aid scheme to direct cash transfer



HEALTH WORKERS' INCENTIVES

- New modul in JAGA, COVID-19 Handling, has received several complaints regarding health workers' incentives which has been cut or on hold
- JAGA sent official letters to related stakeholders regarding the issue

05

LESSON LEARNED

CHALLENGES



**Educate
the public**



**Government
agencies'
commitment**



**Encourage
the public**

LESSON LEARNED



RESPONSIVENESS

- Complaints follow up



ENGAGEMENT

- Government institutions
- Public (users)



EDUCATION

- Updated guidances and data
- Digital campaign
- Literacy decreases complaints



AWARENESS

- Digital Campaign
- WhatsApp Hotline
- National TV Program
- Data Competition

JAGA application can be downloaded
via Google Playstore or AppStore





JAGA.ID can be accessed through your smartphone and PC/Laptop

THANK YOU

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www.JAGA.id

